Do you spend valuable time and money trying to keep your Management Information System up to date?

Our Hosted Application Service removes the burden of managing SIMS onsite with school based servers, so you don't need to worry about upgrades, patching, backups or keeping software up to date - we take care of that for you remotely with no disruption to your school day. What's more, you don't need the latest hardware and you can access your data securely from anywhere with an internet connection!

For more than 10 years we have invested in a programme of continual improvement to ensure that we understand and respond to the changing needs of our customers and that the performance of our service is maximised. This means that you can be confident that our service has been designed to meet your requirements.

Key Features:

Superior User Experience
From simple and seamless access to your data through to password resets and remote support, we aim to provide the best user experience.

Designed with Multi School Academy Trusts and Federations in mind
Easy access to multiple schools' databases - helps you transform your operations.

Hassle Free Upgrades and Offsite Backup
We take care of your upgrades, patches and backups for you, so you can concentrate on getting the most out of SIMS.

Third Party Application Integration
Trouble free integration with SIMS, we will even host, manage and maintain many applications for you saving you time and money.

Seamless, Secure & Flexible Access
You can access SIMs at any time, using a range of devices - whether in school, at home or anywhere with an internet connection.

High Levels of Availability
You can be confident that our solution is robust.

No Hidden Costs including Unlimited User Provisioning
All features of our service are included as standard and all staff can be set up as users at no additional cost.

Hosted Application Service

REMOVE THE BURDEN OF MANAGING SIMS IN SCHOOL

Superior User Experience - we aim to provide the best user experience

- From our seamless connector that is used to access the service through to provision for federated schools, we aim to provide the best user experience.

- You can even set up new users and reset passwords without having to log a call.

- We are also offer instant remote support without the need to download any additional tools, so that our Service Desk can quickly access your desktop and work on your issue.

Designed with Multi School Academy Trusts and Federations in mind - easy access to multiple schools' databases helps you transform your operations

- Our service can transform the way multi-school operations work by providing access to each school data set through one secure logon. This enables your users to work from any site, just click on the school you want to access from our School Chooser menu.

- This includes finance where we host and support finance applications.

Remove the burden of managing SIMS in school

Hassle Free Upgrades - we take care of upgrades and patches for you

Capita release three upgrades per year and a number of patches throughout the year. These can be disruptive to deploy and can distract your staff from making the best use of SIMS in their working day.

- Scomis apply upgrades out of hours - usually after 5pm on a Friday and customers are given plenty of notice so there is minimum disruption to your users.

- Scomis test all new releases to ensure any initial bugs are found and resolved. This means that once deployed you can be confident of a seamless transition for the school.

Offsite Backup - we take care of your data so your staff can concentrate on getting the most out of it

Scomis value and protect our customers' data by having proven and reliable processes in place.

- Every night we backup your SIMS database and regularly validate that this was successful.

- We can restore daily data up to the last 30 days, and rolled up monthly data for the previous 5 months, allowing a full 6 month recovery.

Built-in Resilience - giving you extra peace of mind

- Your data is held on our enterprise class datacentre at Great Moor House in Exeter. The backup data is also mirrored to a remote site within Devon County Council, so if anything happens to our servers you can rest assured that your data is still safe.

Third Party Application Integration - trouble free integration with SIMS - we will even host, manage and maintain many applications for you saving you time and money

We ensure that the links between your third party applications and SIMS continue to work once your data has been moved to us.

We offer three levels if integration depending on the application. Most fall into the first two options below. This means that once your data is migrated to us there is no need to manage local servers or to maintain, manage and support local instances of the software. Other hosted providers may only offer the third option which means that the overheads and complexity of managing these applications remains with you.

- Fully integrated within our hosted service - access is provided within the SIMS environment and we manage the maintenance, upgrades and patching of any updates for you;

- Scomis Hosted Groupcall Xporter server - our Groupcall instance interfaces with your SIMS data and with the supplier's system so that you don't need to maintain your own local Groupcall server or external connector;

- **A locally hosted external connector** - if an application isn't suitable for hosting within our data centre, an automated installation creates a secure connection between Scomis and your site enabling a transparent operation with the application. We offer a self-service option so that you can add applications throughout the year without incurring any additional costs or delays to implementation.

Seamless, Secure & Flexible Access - you can access SIMs at any time, using a range of devices - whether in school, at home or anywhere with an internet connection

- Our service enables you to meet the growing demand to provide access to SIMS from home, promoting flexible working and good work life balance for your users.

- Our data security features also mean access can be provided outside school without compromising requirements for the safeguarding of sensitive information.

High Levels of Availability - you can be confident that our solution is robust

Performance against our KPIs is regularly published for our customers, and the service is generally available 24/7.

- Our target is to ensure that hosted applications are available to you 99% or more between 8.00am and 6.00pm during term time. Last year we achieved 100% availability - in industry significantly higher premiums would be chargeable for these levels of availability.

Hardware/Software Updates - reduce the burden by hosting with Scomis

Maintaining your own hardware and software can be a costly exercise. If you have locally hosted SIMS, you will need to migrate to the latest versions of SOLUS and SQL and service providers are likely to charge to perform these migrations for you. You may also need to upgrade or replace your existing server and workstation hardware and devices.

- We will become responsible for server related software licencing such as SQL.

- You will reduce your server hardware requirement and extend the life of your workstations utilising our hosted solution.

No Hidden Costs including Unlimited User Provisioning - all standard features of our service available for one annual fee

- Some providers may charge more for upgrades, patches, backup and restore services and/or the addition of third party connectors when you purchase new third party products that integrate with your SIMS database. With Scomis you pay one set price per year for all of your SIMS hosting needs.

- There is no restriction on the number of users that can be provisioned on our hosted platform. This means that all members of staff can be set up as users without incurring any additional charges.

For further details of:

Our backup processes visit faq.scomis.org/kb4499

Third party integration software visit faq.scomis.org/kb4705

Supported third party applications visit faq.scomis.org/kb2170

Our supported clients visit scomis.org/go/hosted

We can save you money as well!

If you have a Capita Direct Single Site Licence and purchase your annual entitlement from Capita, you are eligible to a rebate from Scomis if you opt to choose us as your SIMS Service Partner. Each year Capita refunds us 20% of your SIMS Annual Entitlement Fee and we pass this saving straight back to you. This is a unique feature of our service.

Additional Services

MIS Support Service

For direct access to our Service Desk experts for help when you need it most. This service should be purchased in conjunction with our Hosted Application Service.

Training and Consultancy Services

To help you make the most effective use of your data. We offer a range of training courses across a number of venues in the UK. If classroom-based training is not for you, we can deliver a remote training session tailored to your needs. You can also subscribe to Scomis WebTrain - a webinar service offering a flexible and convenient way of receiving updates at key points throughout the year.

Remote Backup Service

Our Hosted Application Service includes remote backup of your SIMS database as standard and for extra peace of mind you could extend this service to cover all of your school data.

joined up thinking