

WIRED INFRASTRUCTURE TRANSFORMATION SERVICE

Is your school infrastructure in need of a major update?
Or perhaps you have a new build planned and need some support and guidance in setting up an infrastructure to suit your needs?

The implementation of a new infrastructure and even a refresh can be a complex and time-consuming project for any school to undertake, particularly as there are likely to be several suppliers involved.

Through our Wired Infrastructure Transformation Service we work with you to understand your needs, to create and source a solution to best meet your requirements and budget, and to manage the whole process from start to finish for you.

We consult with you when important decisions need to be made, and you can be confident that you are working with a trusted partner - not only will we give you impartial and objective advice, we will also take responsibility for providing a true end-to-end solution that is focused on your requirements, desired outcomes and available budget.

Key Features - the service includes the following:

Initial Consultation Visit

- to understand your requirements; a free site survey will be carried out by an experienced Scomis technician using a combination of tools, practical experience and site floor plans. As well as a technical survey, we will also consult with you to understand your objectives for your teaching and learning environment.

Recommendations and Project Planning

- we will meet with your school's appointed project manager to review our proposed recommendations and associated costs - including quotations from relevant suppliers. The price for installation services, planning and delivery will be included in your proposal and quotation which will be dependent on the size and complexity of the project.

Procurement and Supplier Management

- once the project plan and costs have been approved, we will procure equipment and services on your behalf from the agreed suppliers. We will liaise with and manage the suppliers for you throughout the process to ensure that the project is co-ordinated and delivers to the quality and timescales agreed with you.

Infrastructure Hardware Installation

- includes the installation of cabinets, cables, switches, power management and other communication equipment.

Infrastructure Configuration

- to include the configuration of network switch devices, security settings, port configuration and routing.

Testing and User Acceptance

- we will provide a handover of the installation project onsite to test and sign off with you.

Annual Remote Wired Infrastructure Management Service

- we will provide a managed remote support service for your wired switch infrastructure. Following the successful procurement and installation, you can choose from three levels of support to ensure that you can continue to exploit our expertise and obtain our help with trouble-shooting and resolving any ongoing issues. This way you can be confident that your infrastructure will remain robust and resilient.

Additional Services

Depending on your requirements you may choose to take advantage of other services and solutions available from Scomis. Some examples include:

- Our easy to manage and scalable network solution, **ScoNet8**
- **ScoNet Go** to enable secure access to data on your network from anywhere with an internet connection
- Our **Managed Wireless Network Service** to set up a new Wi-Fi network or update one that you already have in place
- Our **Virtual Technician Service** which provides 24/7 monitoring of your network saving you time and money
- Our **Hosted Application Service** - to remove the burden of managing SIMS onsite on local servers. We manage all of your upgrades, patches and backups for you without disrupting your school day and you can access your data securely from anywhere with an internet connection.



At the heart of everything
we do is joined up thinking.

Scomis, Great Moor House,
Bittern Road, Sowton,
Exeter, EX2 7NL

phone: 01392 385300
email: scomis@devon.gov.uk
www.scomis.org

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