

# Scomis Oxford User Group

3<sup>rd</sup> May 2018

The Kassam Stadium, Oxford, OX4 4XP

Arrive 10.00am for coffee for a 10.15am start

Click [here](#) for directions

1. **Apologies, Introductions and Welcome – User Group Chair**
2. **Minutes of last Meeting – User Group Chair**
3. **Annual Customer Satisfaction Survey Results – Debbie Foweraker**
4. **You Said We Did – Debbie Foweraker**
5. **SIMS Update – Craig Allen and Michael Heard**
  - a. Spring & Summer Term SIMS Upgrades
  - b. SIMS & GDPR
  - c. SIMS Primary Update
  - d. SIMS Finance Update
  - e. SIMS Audit
  - f. Exams Update & Opening Hours
  - g. Training
6. **Service Desk Update – Karen Brain**
  - a. New Service Desk Structure and Resource
  - b. Annual Service Report & Oxfordshire Report
  - c. SDI Accreditation and Awards Finalist
7. **Parental Engagement – Craig Allen and Michael Heard**
8. **Schools Forum – User Group Chair**
9. **Scomis Service Update – Hilary Lloyd**
10. **Technical Update – Craig Allen**
11. **Scomis Live – Hilary Lloyd**
12. **AOB – Debbie Foweraker**
  - a. Personnel Update
  - b. ISBL The Voice Article
  - c. Academies Show Update
  - d. ISO 27001 Accreditation
  - e. Capita National User Group
  - f. Scomis Charity Work and Scomis T-shirts in Africa
  - g. Dates of next meeting & Venue

**11.30 - 11.45:** Refreshments

**13.00 - 13.30:** Lunch