

# Scomis Portsmouth User Group

2<sup>nd</sup> May 2018

Marriott Hotel, Southampton Road, Portsmouth PO6 4SH

Arrive 10.15am for coffee for a 10.30am start

Please click [here](#) for directions

1. **Apologies, Introductions and Welcome – Debbie Foweraker**
2. **Minutes of last Meeting – Debbie Foweraker**
3. **Annual Customer Satisfaction Survey Results – Debbie Foweraker**
4. **You Said We Did – Debbie Foweraker**
5. **SIMS Update – Craig Allen**
  - a. Spring & Summer Term SIMS Upgrades
  - b. SIMS & GDPR
  - c. SIMS Primary Update
  - d. SIMS Finance Update
  - e. SIMS Audit
  - f. Training
6. **Service Desk Update – Karen Brain**
  - a. New Service Desk Structure and Resource
  - b. Annual Service Report and Portsmouth User Group Specific Service Reports
  - c. SDI Accreditation and Awards Finalist
7. **SIMS Reporting – Hints & Tips Demonstration – Karen Brain**
8. **Schools Forum – Debbie Foweraker**
9. **Scomis Live – Hilary Lloyd**
10. **AOB – Debbie Foweraker**
  - a. Personnel Update
  - b. ISBL The Voice Article
  - c. Academies Show Update
  - d. ISO 270001 Accreditation
  - e. Service Update - **Hilary**
  - f. Capita National User Group - Scomis Keynote
  - g. Scomis Charity Work
  - h. Scomis T-shirts in Africa
  - i. Dates of next meeting & Venue

**Lunch: 12.30 and close**